# CS 255 Business Requirements Document Template

Complete this template by replacing the bracketed text with the relevant information.

This template lays out all the different sections that you need to complete for Project One. Each section has guiding questions to prompt your thinking. These questions are meant to guide your initial responses to each area. You are encouraged to go beyond these questions using what you have learned in your readings. You will need to continually reference the interview transcript as you work to make sure that you are addressing your client’s needs. There is no required length for the final document. Instead, the goal is to complete each section based on your client’s needs.

**Tip:** You should respond in a bulleted list for each section. This will make your thoughts easier to reference when you move into the design phase for Project Two. One starter bullet has been provided for you in each section, but you will need to add more.

## System Components and Design

### Purpose

*What is the purpose of this project? Who is the client and what do they want their system to be able to do?*

* This project is for DriverPass a driver training company. The purpose is to provide online motor vehicle driver classes and tests for their customers. With optional scheduled physical on-the-road driving training to help customers better prepare for DMV driving testing and licensing.

### System Background

*What does DriverPass want the system to do? What is the problem they want to fix? What are the different components needed for this system?*

* *DriverPass wants to create a better driver training platform for customers attempting to gain vehicle licensing from their local DMV.*
* System administrators need to be able to access the system from any computer or mobile device and run on the cloud.
* System administrators need the ability to run reports that will be compatible with csv software.
* System security will be handled with roles dictating which users can access what, with system administrators being able to change/remove users’ permissions.
* The system needs to keep records of changes made in reservations that can be accessed through printing a report.
* *The system will provide a place for customers to create reservations (with multiple package options) and access online courses/assessments, with an option for system users to create reservations on behalf of customers.*
* *The system will provide a place for drivers to identify customers, view current reservations, what time block has been scheduled, and what type of car will be used.*
* *This system needs to be able to accept API calls for when updates to the law/driving requirements change and then notify administrators/users of those changes so courses can be updated.*
* *The system needs to be secure with minimal user intervention, customer wants to be focused on business and not managing the software.*

### Objectives and Goals

*What should this system be able to do when it is completed? What measurable tasks need to be included in the system design to achieve this?*

*The system will provide users with the following functions:*

* + *Create, cancel, modify reservations*
  + *Check driver and vehicle information for reservations*
  + *Provide reporting and activity logs (Administrators only)*
  + *Display a user interface with all relevant information*
  + *Enable/Disable packages currently available (Administrators only)*
  + *Role enabling, disabling and removal (Administrators only)*
  + *Remote Online Accessibility with Username & Password*
  + *Updating and Notifications for DMV compliance*

*The system will provide customers with the following functions:*

* + *Create, cancel, modify reservations*
  + *View completion information for online courses, driver training, and any applicable notes*
  + *Intaking of personal information (Name, Address, phone number, CC information, pick up and drop off locations)*
  + *Accessible online with Username & Password*
  + *Secure lost password reset*

## Requirements

### Nonfunctional Requirements

*In this section, you will detail the different nonfunctional requirements for the DriverPass system. You will need to think about the different things that the system needs to function properly.*

#### Performance Requirements

*What environments (web-based, application, etc.) does this system need to run in? How fast should the system run? How often should the system be updated?*

* [Insert text]

#### Platform Constraints

*What platforms (Windows, Unix, etc.) should the system run on? Does the back end require any tools, such as a database, to support this application?*

* [Insert text]

#### Accuracy and Precision

*How will you distinguish between different users?* *Is the input case-sensitive? When should the system inform the admin of a problem?*

* [Insert text]

#### Adaptability

*Can you make changes to the user (add/remove/modify) without changing code? How will the system adapt to platform updates? What type of access does the IT admin need?*

* [Insert text]

#### Security

*What is required for the user to log in? How can you secure the connection or the data exchange between the client and the server? What should happen to the account if there is a “brute force” hacking attempt? What happens if the user forgets their password?*

* [Insert text]

### Functional Requirements

*Using the information from the scenario, think about the different functions the system needs to provide. Each of your bullets should start with “The system shall . . .” For example, one functional requirement might be, “The system shall validate user credentials when logging in.”*

* [Insert text]

### User Interface

*What are the needs of the interface? Who are the different users for this interface? What will each user need to be able to do through the interface? How will the user interact with the interface (mobile, browser, etc.)?*

* [Insert text]

### Assumptions

*What things were not specifically addressed in your design above? What assumptions are you making in your design about the users or the technology they have?*

* [Insert text]

### Limitations

*Any system you build will naturally have limitations. What limitations do you see in your system design? What limitations do you have as far as resources, time, budget, or technology?*

* [Insert text]

### Gantt Chart

*Please include a screenshot of the GANTT chart that you created with Lucidchart. Be sure to check that it meets the plan described by the characters in the interview.*

[Insert chart]